

# SIT30622 CERTIFICATE III IN HOSPITALITY



Start your  
career

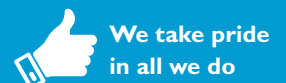
Get ready to enter the dynamic world of service and hospitality and kick start your career by studying the **SIT30622 Certificate III in Hospitality!**

You'll gain essential skills in customer service and food and beverage operations, learning the fundamental skills that underpin guest satisfaction and operational excellence. This qualification equips you with practical knowledge to handle daily operations effectively, uphold hygiene standards, and contribute positively to team dynamics. It's a stepping stone toward building a career where your dedication to hospitality shines through in every interaction, preparing you for diverse roles in hotels, restaurants, cafés, clubs, pubs and beyond.

After successful completion of this nationally recognised qualification, you will have the skills and knowledge to work as:

- ✦ Event staff
- ✦ Wait staff
- ✦ Bartender
- ✦ Kitchen staff
- ✦ Porter
- ✦ Housekeeping staff
- ✦ Concierge

These job roles are crucial in providing a positive guest experience and are often entry points into the hospitality industry, offering opportunities for growth and advancement based on skills, experience and dedication.



## COURSE OUTLINE

NATIONALLY RECOGNISED UNITS OF COMPETENCY	
CORE	ELECTIVE
1. SITHIND006 Source and use information on the hospitality industry	1. SITXFSA005 Use hygienic practices for food safety
2. SITHIND008 Work effectively in hospitality service	2. SITXFSA006 Participate in safe food handling practices
3. SITXCCS014 Provide service to customers	3. SITHFAB021 Provide responsible service of alcohol
4. SITXCOM007 Show social and cultural sensitivity	4. SITHFAB027* Serve food and beverage
5. SITXHRM007 Coach others in job skills	5. SITHFAB022* Clean and tidy bar
6. SITXWHS005 Participate in safe work practices	6. SIRXCEG008 Manage disrespectful, aggressive or abusive customers
	7. SIRXPDK001 Advice on products and services
* Units marked with an * require SITXFSA005 Use hygienic practices for food safety to be completed as a prerequisite unit.	8. BSBPEF101 Plan and prepare for work readiness
	9. BSBTWK201 Work effectively with others

- To achieve this nationally accredited qualification, 15 units must be completed; 6 core units and 9 elective units

### JOBS & SKILLS WA

Jobs & Skills WA is the program through which the State Government prioritises its investment in vocational education and training (VET) to support skills development and training.

Vocational education and training (VET) gives you job ready skills and knowledge with industry-focused courses and hands on learning to set you up for a great future. Training through the Jobs & Skills WA program is more accessible and affordable for eligible Western Australians as many courses in industries with high job growth are subsidised, half price or even FREE!

### ENTRY REQUIREMENTS

There are no entry requirements to study this qualification, although students must be able to provide a Unique Student Identifier (USI) and identification.

Students must also complete a short Language, Literacy and Numeracy (LLN) assessment to assist VTS in identifying a learner's eligibility and individual needs.

### FEES

The Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as resource fees and other fees.

Fees are charged in accordance with the DTWD Vet Fees and Charges Policy.

### DELIVERY

The delivery of this course includes classroom-based face to face training, practical training and supported self-study and research.

### ELIGIBILITY REQUIREMENTS

#### Am I eligible for subsidised or fee-free training?

Eligibility depends on your visa type, residency status and how your course and student category are classified by the WA Government under the VET Fees and Charges policy. These can change over time and are assessed at enrolment based on your individual circumstances.



For current eligibility criteria, scan the QR code or visit:

[vts-training.com.au/service/funded-training](https://vts-training.com.au/service/funded-training)

FEES	
Non-concession	\$737.10
Concession	\$218.40
Non-concession <b>15-25</b>	\$400 (capped)

\* Payment plans and Centrepay are available



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 [vts-training.com.au](https://vts-training.com.au)



For course contacts & enquiries, scan the QR code or visit:

[vts-training.com.au/location](https://vts-training.com.au/location)



Vocational Training Services is a Registered Training Organisation. We are accredited through the Training Accreditation Council of Western Australia to deliver nationally recognised qualifications. We partner with individuals, communities, schools and businesses across Western Australia.