SIT30622

CERTIFICATE III IN HOSPITALITY

VOCATIONAL TRAINING SERVICES



Start your career

Get ready to enter the dynamic world of service and hospitality and kick start your career by studying the **SIT30622 Certificate III in Hospitality!**

You'll gain essential skills in customer service and food and beverage operations, learning the fundamental skills that underpin guest satisfaction and operational excellent. This qualification equips you with practical knowledge to handle daily operations effectively, uphold hygiene standards, and contribute positively to team dynamics. It's a stepping stone toward building a career where your dedication to hospitality shines through in every interaction, preparing you for diverse roles in hotels, restaurants, cafés, clubs, pubs and beyond.

After successful completion of this nationally recognised qualification, you will have the skills and knowledge to work as:

- Event staff
- Wait staff
- Bartender
- Kitchen staff
- Porter
- Housekeeping staff
- Concierge

These job roles are crucial in providing a positive guest experience and are often entry points into the hospitality industry, offering opportunities for growth and advancement based on skills, experience and dedication.

GOVERNMENT OF WESTERN AUSTRALIA

Jobs and Skills WA

VOCATIONAL TRAINING SERVICES

We go the extra mile

Connected by community

We deliver with care

We give and receive trust

We take pride in all we do

COURSE OUTLINE

NATIONALLY RECOGNISED UNITS OF COMPETENCY

CORE	ELECTIVE
1. **SITHIND006** Source and use information on the hospitality industry	1. **SITXFSA005** Use hygienic practices for food safety
2. **SITHIND008** Work effectively in hospitality service	2. **SITXFSA006** Participate in safe food handling practices
3. **SITXCCS014** Provide service to customers	3. **SITHFAB021** Provide responsible service of alcohol
4. **SITXCOM007** Show social and cultural sensitivity	4. **SITHFAB027*** Serve food and beverage
5. **SITXHRM007** Coach others in job skills	5. **SITHFAB022*** Clean and tidy bar
6. **SITXWHS005** Participate in safe work practices	6. **SIRXCEG008** Manage disrespectful, aggressive or abusive customers
	7. **SIRXPDK001** Advice on products and services
	8. **BSBPEF101** Plan and prepare for work readiness
	9. **BSBTWK201** Work effectively with others

* Units marked with an * require SITXFSA005 Use hygienic practices for food safety to be completed as a prerequisite unit.

- *To achieve this nationally accredited qualification, 15 units must be completed; 6 core units and 9 elective units*

JOBS & SKILLS WA

Jobs & Skills WA is the program through which the State Government prioritises its investment in vocational education and training (VET) to support skills development and training.

Vocational education and training (VET) gives you job ready skills and knowledge with industry-focused courses and hands on learning to set you up for a great future. Training through the Jobs & Skills WA program is more accessible and affordable for eligible Western Australians as many courses in industries with high job growth are subsidised, half price or even FREE!

ENTRY REQUIREMENTS

There are no entry requirements to study this qualification, although students must be able to provide a Unique Student Identifier (USI) and identification.

Students must also complete a short Language, Literacy and Numeracy (LLN) assessment to assist VTS in identifying a learner's eligibility and individual needs.

FEES

The Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as resource fees and other fees.

Fees are charged in accordance with the DTWD Vet Fees and Charges Policy.

DELIVERY

The delivery of this course includes classroom-based face to face training, practical training and supported self-study and research.

ELIGIBILITY REQUIREMENTS

Am I eligible for subsidised or fee-free training?

Eligibility depends on your visa type, residency status and how your course and student category are classified by the WA Government under the VET Fees and Charges policy. These can change over time and are assessed at enrolment based on your individual circumstances.

For current eligibility criteria, scan the QR code or visit:

vts-training.com.au/service/funded-training

FEES	
Non-concession	$737.10
Concession	$218.40
Non-concession 15-25	$400 (capped)

** Payment plans and Centrepay are available*

Nationally Recognised Training

Training Accreditation Council Western Australia

Units 2-3/60 Grose Ave
CANNINGTON CAMPUS

(08) 6216 0165

vts-training.com.au

VOCATIONAL TRAINING SERVICES

For course contacts & enquiries, scan the QR code or visit:
vts-training.com.au/location

Vocational Training Services is a Registered Training Organisation. We are accredited through the Training Accreditation Council of Western Australia to deliver nationally recognised qualifications. We partner with individuals, communities, schools and businesses across Western Australia.

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